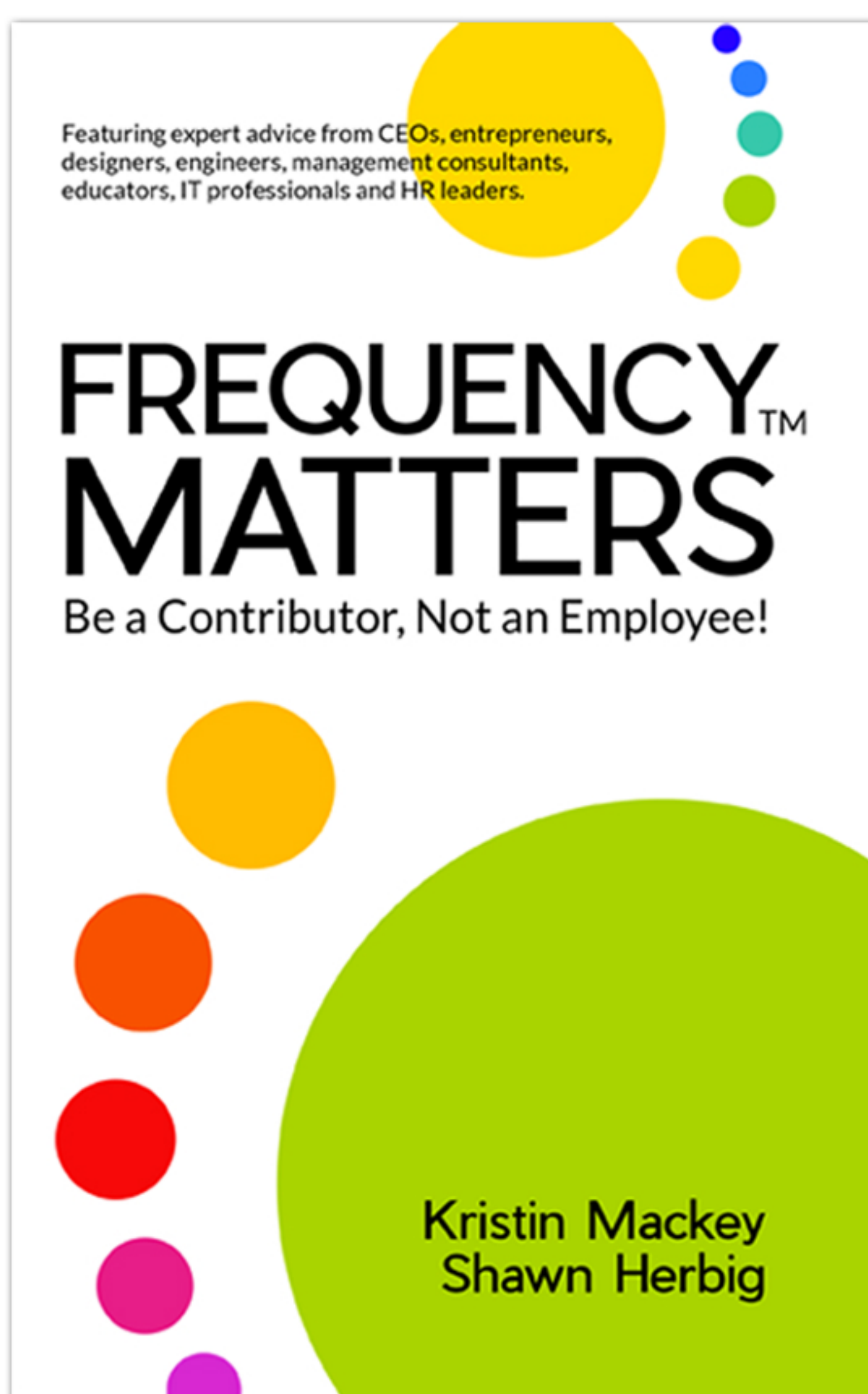





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## Kristin Mackey

*Kristin is a highly sought-after motivational speaker and author of two books, You Can, You Will, You Did; Micro Changes for Macro Transformation and Frequency Matters. She is known for her high energy and engaging style of delivery with easy-to-implement techniques.*

*Kristin was recognized by Training Magazine as "One to Watch" and has appeared on The Balancing Act/Lifetime TV, EmpoweredKidsTV and in The Washington Times' Community section. As a consultant for FranklinCovey for over 10 years, she facilitated several key programs, including The 7 Habits of Highly Effective People. She is currently a speaker for FranklinCovey Speakers Bureau.*

*As a keynote speaker, she speaks to groups ranging from hundreds to several thousands and works with companies such as Lockheed Martin, Mercury Media, Laura Mercier, The Department of Safety and Homeland Security, Hardrock Casino and Resort, Tyco, PricewaterhouseCoopers, the City of Miami Beach and several universities.*

*Kristin lives in Florida with her husband Paul and enjoys running, cartoon illustration, meditation and travel. She adores her family, including eight beloved nieces, and has friends worldwide.*

### ACCOMPLISHMENTS

- Director of Performance Improvement/large property hospitality: Historical high record revenues Near 5% increase in employee engagements scores
- 2014 Leadership Award
- Named by *Training Magazine* as "One to Watch" in 2010 Reengineered Patient Relations department resulting in a 381% increase in patient satisfaction. Created enterprise-wide branding campaign design "Catch the Wave" (Working At Visionary Enterprise) to easily reach 8,000 employees, 2 hospitals and 12 primary-care sites.
- Executed the Radio Only Management Conference with Peter Drucker to prepare radio GMs for change. It was the most attended event in the programs' 3-year history. Record 100% perfect score acknowledgment for South Florida non-profit training - 90% threshold for standard of excellence.